



Guest Experience Specialists – Hotels (Japanese Speaking)

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Resorts World Sentosa
Full-time

Interested applicants please send your resume to Damon.Lui@RWSentosa.com

Description

Primary Responsibilities

- Perform hotel guests check-in and check-out services
- Perform cashiering duty
- Answer guests' enquires and handle feedback
- Deliver excellent service to ensure high level of guest satisfaction

Requirements

- Preferably 1 year experience in customer service
- Good interpersonal skills with cheerful personality
- Able to perform shift, including weekend and public holiday
- Able to speak Japanese to communicate with Japanese speaking guests